

McCormick Place - Amenities

At McCormick Place, there is a full array of services and amenities to ensure a satisfying and welcoming visit. The following information provides a general overview of what is available.

- **ATM Machines**

Cash machines are available in each building: South Level 2.5 in the Convenience Center; North Level 2, near McDonalds; and **West Level 1 near the Transportation Center**. All cash machines accept American Express, VISA, Master Card, Cirrus and Plus.

- **Business Center**

McCormick Place is proud to offer the convenience of providing the services of FedEx Kinko's to our guests. FedEx Kinko's provides a worldwide network of digitally connected locations. An extensive variety of superior document services are designed to make you more productive. Services include:

- Full-service digital color and black and white copying and printing of on-site badges, fliers and other materials.
- Computer rentals and laptop docking stations.
- Document finishing services such as binding, collating, cutting, folding or stapling.
- Presentation services that include production of high-quality mounted boards, posters, banners and bound presentations.
- FedEx Express® U.S. Package Services
- FedEx Ground®

For more information about these convention services as well as to place business orders, go to

www.fedex.com/us/officeprint/conventions/locations/Chicago.html FedEx Kinko's is located on level 2.5 of the Grand Concourse in the South Building. It is open Monday Through Friday, 8:30 AM until 5:00 PM. Satellite stores are also located on Level 2 in the North Building, and **Level 2 in the West Building**. These are open based on event activity in the facility.

- **Elevators**

Located near the main entrances in all McCormick Place buildings, and near the main exhibit halls on all levels.

- **Entrances and Exits**

McCormick Place has 4 designated drop-off points for taxis and cars that provide ramped curbs and automatic entry doors:

North Building - Drop off or pick up at Gate 22

South Building - Drop off or pick up at Gate 4

West Building - Drop off or pick up at Gate 41

- **First Aid**

McCormick Place provides wheelchair-accessible first aid stations in each building. They are operated and staffed by licensed medical professionals. Stations are fully-equipped and include automated external defibrillators (AEDs) to respond to life-threatening occurrences. There are First Aid areas located in each building: South and North Buildings Level 2.5 of the Grand Concourse nearby the FedEx Kinko and **West Building, Level 1 nearby the Transportation Center** during meeting hours.

- **Infant Nursing Area**

The First Aid Office located on Level 2.5 of the Grand Concourse in the South Building and on **Level 1 in the West Building** is setup to provide a private area for infant nursing.

- **Information Desks**

The Information Desks at McCormick Place are the checkpoints for information about events in the facility and available McCormick Place services. Desks are located in the South Building, Level 1 and **West Building on Levels 1 and 3**.

- **Parking Lot Closest to West Building**

Accessible parking is available in Lot A (located on Martin Luther King Drive) and the Hyatt Regency McCormick Place parking garage.

- **Service Areas**

First aid stations, restaurants, retail outlets and drinking fountains are wheelchair accessible. Restrooms provide either accessible or ambulatory stalls.

- **U.S. Mailbox and Postage**

Postage stamps can be purchased in all Business Centers. Mailboxes are located near the Business Centers in the South and **West Buildings**.

- **Visitor Information Center**

Information brochure displays from the Chicago Convention and Tourism Bureau are available in the South Building, Level 1 at Gate 4 and on Level 2.5 near the Business Center, in the North Building and **Level 2 near the Gift Shop, in the West Building**.

- **24-Hour Convenience Center**

Located on the 2.5 Level of the Grand Concourse and on Level 2 of the Central Concourse, these Centers provide vending machines for the following services:

Lap Top Hookups

Hi-Speed Workstations

Self-Service photocopier

Laser Printer

Self-Service FAX

Internet Access

U. S. Stamps

ATM

Prepaid Phone Cards